

TERMS AND CONDITIONS

1 – General

Please read through the following Terms and Conditions before placing an order with us. By using this website and/or placing an order with us, it is deemed that you have read, understood and agreed to our Terms and Conditions.

If you have any queries relating to any aspect of our Terms and Conditions, please email us before placing an order at noon@noonsoftspace.com.

We reserve the right to add, delete or amend these Terms and Conditions without prior written notice at any time, at our sole discretion.

2 - How to order

So simple: there are two ways to order, either order and pay via PayPal or by sending us an email.

Order via PayPal:

We chose PayPal to be our ordering system since it is the safest and easiest way to pay.

It is not necessary to open an account with PayPal in order to pay.

You can always cancel or modify your order and return to noon softspace website as long as you didn't approve the payment .

At the top of our website you may find the "e-shop" icon. A click on it will bring you to our ordering page in a new window. From this page you may pick whichever item you wish to purchase by clicking on the "add to cart" icon. This will create you a shopping cart in PayPal.

In your cart you can view your selected items, the quantity and the amount to be paid. You may also remove items from your cart and update it.

Once you are satisfied with your order, you may proceed to checkout. Then you can either pay with any credit card or with your PayPal account.

Please advise the PayPal website for more information about the payment process through their system www.paypal.com.

Order by email:

If, for any reason, you feel more comfortable with placing an order by email, you are welcome to do so.

Simply send us an email to noon@noonsoftspace.com with the list of items you wish to order. Please provide us with all relevant details such as: full name, phone numbers, billing and delivery addresses.

In this case, our confirmation email will include our bank account details for payment.

You may change or cancel your order only before it was treated.

3 – Contract

After placing an order, you will receive an email from us with all your order details, including the items ordered, shipping address and payment details. This confirmation of order establishes a contract between you and us, in accordance with the present conditions (prices, shipping, returns, etc.). This without an additional confirmation from us.

4 – Ordering: Prices and Payment

All prices are retail prices in Swiss Franks.

The order cost in your cart includes the total cost of your ordered items plus the shipping fees.

The order cost does not include any taxes, duties, import fees, customs fees or any similar fees charged by your local authorities and we are not responsible for any of such fees levied.

We make every effort to ensure that all details, descriptions and prices of products appearing on the website are correct. However, if an error has occurred, you will be informed and you will be entitled to either cancel your order without bearing any charges or to choose any other solution which will be suggested to you by noon softspace sarl. We reserve the right to refuse an order (refusal of order may, for example, result from the following reasons: the product is out of stock, the payment was not approved, an error of the price etc.).

Prices are subject to change without prior notice.

5 – Delivery

Within Switzerland, deliveries are free of charge.

Worldwide Flat Rate Shipping for only 7 euros.

Currently, all parcels are sent economy by Swiss Post. Express shipping can be also arranged. Please contact us with a specific request at noon@noonsoftspace.com.

You can check the delivery time in our [Shipping info](#) page.

Transit time depends on the destination location. Please advise our [shipping info](#) page for specific information. The delivery dates are without obligation.

International deliveries may be subject to taxes, duties, import fees and/or any other similar fees.

The advised dates of delivery may change because of events beyond our control.

If a parcel is returned, because there was an error at the provided address or because you refused to accept it or because you didn't pick it up at your post office in time, you will be charged for the shipping costs back to noon softspace.

6– Return policy and exchanges

We are totally certain that we offer the best quality of products. However, if you are not pleased with your purchase, you can benefit from our FREE RETURN POLICY. You may cancel your order within 14 days from delivery date, without stating a reason, by returning the goods to noon softspace Sarl, Avenue du Lemman 29, 1025 Saint Sulpice, Switzerland.

Shipping costs, or other costs associated with the return like taxes, duties, etc., will not be refunded.

Refunds are currently only possible by bank transfer. To be refunded you will need to provide us with the relevant information.

We advise you when you return goods, to use a posting firm which provides a track & trace service. We cannot be responsible for lost parcels and no refund will be made should the returned goods will be lost.

We will control all returned products. All goods must be returned in perfect condition, , with its original package, without signs of usage. along with the original noon softspace invoice.

7 – Colour of Products

We make every effort to display our products and the colours as accurately as possible, so that “what you see is what you get”.

However, the actual colours may depend on your computer’s screen and its configuration.

8 – Reservation of proprietary rights

The goods remain noon softspace sarl property until they have been fully paid for.

9 – Copyrights

All rights of trademarks, designs, texts and all other products are under our sole copyright. This website is protected by copyright. Modifications, reproductions or any imitation or copy is forbidden.

10 – Miscellaneous Terms

For Customer in Switzerland: All terms and contracts under this agreement are governed by Swiss Law without regard to conflict of laws. UN purchasing law (CISG) is excluded. The

designated court is Lausanne, Switzerland.

For other Customer: All terms and contracts under this agreement are governed by Swiss Law without regard to conflict of laws. UN purchasing law (CISG) is excluded. The designated court is lausanne, Switzerland, if it is allowed to choose a court of jurisdiction. This does not apply for compulsory law of the country in which the customer has its common residence.

Should a provision of these general conditions of supply prove to be wholly or partly invalid, the parties to the contract shall jointly seek an arrangement having a legal and economic effect which will be as similar as possible to the invalid provision.

Please note: Only the English version of these terms is legally binding